Visitors to our internet website remain anonymous. We do not collect personal identifying information about site users, unless you choose to provide such information to us. Standard software is used to collect and store only the following non-identifying information about our visitors: the name of the domain name from which you access the internet (e.g., aol.com, msn.com); the date and time you access our site; and the internet address of the website from which you linked directly to our site. If you submit online applications, those will be transmitted over a secure connection using encryption, and we will alert you to this fact. This is the case where confidential information, such as your account number is requested. Visitors may elect to furnish us with personal information via e-mail any feedback forms we may provide. This information is used internally, as appropriate, to handle the sender's request and manage our website and is not disseminated or sold to other organizations. Visitors should bear in mind email is not necessarily secure against interception. If you do not agree with the use of this information, or are not comfortable with the level of privacy, use the clear button in online forms, or cancel an e-mail before it is sent. Call us directly at 1-800-782-0521 if requests or statements contain sensitive or private information like account numbers, credit card numbers or your social security number. We do not ask for your Personal Identification Numbers for ATM or Debit cards, and if you should be asked for that information, call us at and report this to a customer service representative immediately.